INTEGRATING FAMILY SERVICES

Client Record Review Form

COVER SHEET

File Review Date: Click here to enter text.
File Reviewer Name: Click here to enter text.
Agency/Service Provider: Click here to enter text.
Client Identifier (choose one from below):
Record #: Click here to enter text. OR BFIS ID#: Click here to enter text.
Client DOB: Click here to enter text. Open Date: Click here to enter text. Closed Date: Click here to enter text.
Type of File (select one): \Box Full OR \Box Brief contact/consultation: Click here to enter text. Visits/contacts (indicate #) \Box
<u>KEY</u>
♦ = see accompanying Instructional Guide for more information (e.g. specific requirements)
Shaded areas = where the element is truly a present/not present and doesn't have a quality component. In other words, it could not be rated as better or worse; it just is or is not there.
NOTES TO REVIEWERS

When you indicate that something needs attention, please explain your response in the "comments" section.

Please direct any questions or suggestions regarding this form to Cheryle Bilodeau, Director, Integrating Family Services (IFS):

Client Record Review Form – CH Edits 030615

cheryle.bilodeau@state.vt.us or 802-760-9171

IFS Chart Review Form

		Minimum Standard			
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Comments
				GENER	
					rmation
	Record of access/disclosure form (Paper chart only)				Click here to enter text.
	2. Signed authorization by parent/guardian to release information form ◊				Click here to enter text.
	3. Signed client rights form				Click here to enter text.
	4. Intake documents ◊				Click here to enter text.
	5. Referral documents(if applicable) ◊				Click here to enter text.
	6. Orientation checklist				Click here to enter text.
	7. Consent to evaluation & treatment/services signed by client				Click here to enter text.
	8. Evidence that client received information regarding grievances & appeals				Click here to enter text.
	9. Medical home/PCP identified or evidence thereof				Click here to enter text.
	10. Dental home identified or evidence thereof				Click here to enter text.
	A) Financial Information				
	Permission to bill insurance				Click here to enter text.
	2. Patient payment responsibility/fees form is present				Click here to enter text.
	SECTION I SCORE				

		Minim	um Standa	ard		Quality	Review					
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments			
	II. CL	INICAL EV	ALUATIO	N, ASSI	ESSMENT	AND/OF	SCREENII	NG ◊				
	A) Presenting Issues, Symptoms and History											
E1	1. Assessment is completed within required days: *intake/referral or re- evaluation must be completed annually (0-6 years old) *within 2 years (6+ years old)								Click here to enter text.			
E3-1	2. Clear indication of clients hopes and dreams								Click here to enter text.			
E3-2	3. History of presenting issues/target symptoms from multiple informants, where appropriate, and described in multiple settings (home, community, school)								Click here to enter text.			
E3-3	4. Clear indication of client's strengths, abilities, interests, assets, resources, skills and capabilities.								Click here to enter text.			
E3-7	5. Developmental history and needs								Click here to enter text.			
E3-5	6. Medical history								Click here to enter text.			
E3-4	7. Psychosocial history ◊								Click here to enter text.			
E3-6	8. Complete mental status exam ◊								Click here to enter text.			
E2	9. At least one standardized screening/assessment tool is used to assess clients' functioning and/or care/treatment needs ◊								Click here to enter text.			

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		Minimum Standard				Quality 1	Review				
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments		
A) Presenting Issues, Symptoms and History (cont'd)											
	10. Inventory current services: Is child/youth/family receiving other supports/services? Who else is or should be part of this child/youth/family's team? ♦ (needs to be moved so it is not tied to the assessment)								Click here to enter text.		
		F	Formulation	Interp	etive Sum	mary					
E3-9	DSM 5 or ICD Diagnosis is consistent with evaluation findings								Click here to enter text.		
E-3-10	2. Clinical formulation or interpretive summary that uses the information gathered, is developmentally sensitive, and identifies strengths and needs.								Click here to enter text.		
E3-11	3. Clear and specific treatment/supports/services recommendations that address presenting issues and target symptoms								Click here to enter text.		
	4. Treatment/supports/servi ces recommendations reflect best practices ◊								Click here to enter text.		
	5. Qualified provider's name and credential are present (see guidance document for specific requirements)								Click here to enter text.		
	SECTION II SCORE:										

		Minim	um Standa	ard		Quality	Review		
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn.	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
Plan of Care									
E-1	1. If the initial plan fell under the period under review it was completed within 45 days of client initiating services. For prenatal to age 6, the plan must be completed within 45 days of referral ◊								Click here to enter text.
E-1	2. If the plan is an update, it was completed within the last year. For prenatal to age 6, a plan update must happen every 6 months.								Click here to enter text.
POC - 1	3. Goals/outcomes are meaningful to and have been developed in partnership with client and families, as evidenced by \$\delta\$								Click here to enter text.
POC-2	4. Goals reflect evaluation and/or other assessments, or recent progress notes if the plan is an update.								Click here to enter text.

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		Minin	num Standa	ard		Ouality	Review		Page 6 01 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
			III.	Plan (cont'	of Care d)				
POC-2	5. Plan includes at least one client goal ◊								Click here to enter text.
	6. Goals have realistic, measurable action steps that clearly define the work and expectations between service provider and family								Click here to enter text.
	7. Client's plan is accessible and easy to understand for the consumer.								Click here to enter text.
	8. Type of intervention or service, frequency and time frame are identified								Click here to enter text.
	9. CIS services are provided primarily in the home or in programs with typically developing children.								Click here to enter text.
	10. Documentation shows who will provide services (an identified name is preferred, but at least a title or position is required).								Click here to enter text.
	11. Signature of qualified provider on treatment plan (see standards/guidelines for service-specific requirements)								Click here to enter text.

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		Minin	um Stand	ard		Quality	Review		Page / of 21			
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments			
	III. Plan of Care (cont'd)											
POC-2	12. Signature of psychiatrist/ psychiatric nurse practitioner is required only if any of the following conditions are present: * The client has enduring or complex mental illness * Child/youth receiving psychiatric and/or medication management services * Child/youth returning directly from a psychiatric inpatient setting Child/youth who has a co-occurring physical health and emotional/behavioral condition for whom the supervising clinician determines a review and consultation is needed								Click here to enter text.			
	13. Physician's signature required on completed One Plans for children receiving CIS early intervention services.								Click here to enter text.			
	SECTION III SCORE:											

		Minim	um Standa	ard	Quality Review ◊			3,600 01 22		
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments	
		IV. SE	RVICE DE	LIVER	Y & DOCU	JMENTA	TION			
General										
	1. Weekly or monthly summary of services provided and major content or intervention themes.								Click here to enter text.	
	2. Intervention content is consistent with client's plan goals.								Click here to enter text.	
Prog 2	3. Interagency coordination is evident if appropriate (as demonstrated by e.g.: One Plan (CIS), Coordinated Services Plan, releases to disclose information, documentation in progress notes).								Click here to enter text.	
	4. Evidence of adherence to best practice as defined by content experts. ◊								Click here to enter text.	
			N	Iedical	Care					
E3 - 5	1. Medical History is explored with a summary of health issues/events and allergies (could be included in intake evaluation, discharge summary, psycho-social evaluation, psychiatric evaluation, or noted separately).								Click here to enter text.	
	2. If appropriate, there is documentation of integration or collaboration with primary care.								Click here to enter text.	
	SECTION IV SCORE									

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		Minim	um Standa	ard		Quality 1	Review ◊		1380001		
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments		
V. PERIODIC REVIEW & ASSESSMENT OF PROGRESS											
Prog 1	1. A standardized screening or assessment tool is used to periodically assess progress on goals.								Click here to enter text.		
	2. Assessment timelines met based on assessment rules/guidelines.								Click here to enter text.		
	3. Information from this screening/assessment tool and progress notes are used to inform client Plan goals and service delivery as appropriate.								Click here to enter text.		
	4. The notes reflect observations of the client or their response to the intervention.								Click here to enter text.		
	5. Evidence of assessment of progress towards client Plan goals.								Click here to enter text.		
	6. Documentation of ongoing need for continuing intervention and next steps in care and/or treatment.								Click here to enter text.		
	SECTION V SCORE										

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		Minim	num Stand	ard		Ouality	Review ◊		Page 10 01 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (o) RANSITIO	N/A	Needs Attn. (1) SCHARGI	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
TDP 1	1. If the client transitions from one IFS/CIS service to another and a transition plan is required, or the client is no longer receiving IFS/CIS services, a transition or Discharge Plan was developed at least 30 days prior to the change in or termination of services.								Click here to enter text.
	2. Qualified provider signature and date.								Click here to enter text.
	3. Required timeline(s) met.								Click here to enter text.
	4. Evidence of proper transition/exit planning documentation and notifications. ◊								Click here to enter text.
	SECTION VI. SCORE								

Supplemental Components

		Minin	num Stand	ard		Quality 1	Review ◊		
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn.	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	I. GENERAL								
	A) General Information								
Developmental Services	1. Emergency fact sheet for children/youth who are receiving care in an agency contracted foster or developmental home.								Click here to enter text.
All CIS Services	2. Required authorized signature(s) to initiate services.								Click here to enter text.
Substance Abuse	3. Every practitioner providing billable substance abuse services shall be under the supervision of a Vermont certified Licensed Alcohol and Drug Counselor (LADC) or a physician with an American Society of Addiction Medicine (ASAM) certification.								Click here to enter text.
Substance Abuse	4. Any pregnant woman seeking substance abuse services is seen and begins treatment within 48 hours of request for services.								Click here to enter text.
Substance Abuse	5. If there is a waitlist for substance abuse services, intravenous (IV) drug users must be placed at the top of the waitlist.								Click here to enter text.

		Minim	um Stand	ard		Quality	Review ◊		
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn.	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	II. CLINICAL EVALUATION, ASSESSMENT AND/OR SCREENING								
	A) Presenting Issues, Symptoms and History								
Mental health	1. If client is admitted to hospital or hospital diversion, is there evidence of discharge planning and participation from the designated agency (DA) or social services agency (SSA)?								Click here to enter text.
Developmental Services	2. For children/youth who are receiving care in an agency contracted foster/developmental home, chart should include: * Immunization record * Medication administrat * Medication Prescription * Annual physical * Semi-annual dental hyg * Seizure record * Quarterly psychiatric medication checks and Tardive dyskinesia (TD) checks	n L							Click here to enter text.

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IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (o)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	I. CLINICAL EVALUATION, ASSESSMENT AND/OR SCREENING (Cont'd)								
	A) Presenting Issues, Symptoms and History								
Substance Abuse	3. Qualified provider used American Society of Addiction Medicine (ASAM) criteria to document risk rating across all 6 dimensions.								Click here to enter text.
Substance Abuse	4. Substance use history, current use & amounts documented.								Click here to enter text.
Substance Abuse	5. If client screens positive for substance use, a risk assessment is completed within the next 3 days of service or 30 days.								Click here to enter text.
Substance Abuse	6. Re. clients with criminal justice involvement, assessment documents required elements. ◊								Click here to enter text.
	B)Formulation Interpretive Summary								
Substance Abuse	1. Interpretive summary includes substance use issues when appropriate.								Click here to enter text.

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IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (o)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	II. Plan of Care								
Mental Health	1. Special status situations, such as imminent risk of harm, suicidal/homicidal ideation, are actively considered and integrated into the plan of care.								Click here to enter text.
Mental Health	 2. A Pro-Active Crisis Plan clearly identifies triggers, strategies and resources ◊ There should be a pro-active crisis plan if any of the following is present: Are there multiple crisis contacts? Has client had a recent (within last six months) hospital or crisis bed stay? Has the client recently (within last six months) stepped down from a residential level of care? Has client recently had a traumatic or significant life event or stressor that might indicate need for pro-active crisis planning? 								Click here to enter text.

		Minim	um Standa	ard		Quality 1	Review ◊		
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	III. Plan of Care (cont'd)								
Developmental Services	3. For children who have developmental disabilities who have direct support staff supporting them, the chart should include: a) Behavior support/safety plan, if the child/youth exhibits challenging behavior b) Communication plan, if the child/youth has significant challenges with communication c) Special medical care procedures plan, if the child has specialized procedures that must be followed								Click here to enter text.
Substance Abuse	4. If client diagnosed with substance use disorder, plan includes substance treatment goal(s).								Click here to enter text.
Substance Abuse	5. IFS grantee providing medication-assisted therapy for opiode dependence must demonstrate compliance with VT Dept of Health medication-assisted therapy opioid dependence rule.								Click here to enter text.

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		Minim	num Standa	ard		Quality	Review ◊		Page 16 of 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (o)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	III. Plan of Care (cont'd)								
Substance Abuse	6. Plan is modified to reflect changes in treatment being prescribed.								Click here to enter text.
Substance Abuse	7. Client and/or guardian dated signature if required.								Click here to enter text.
All CIS Services	8. Initial One Plan meeting is within 45 days of referral, not necessarily completed.								Click here to enter text.
	IV. SERVICE DELIVERY & DOCUMENTATION								
	A) General								
Mental Health	If progress is not being made, the notes reflect a change in clinical direction.								Click here to enter text.
Mental Health	2. If there are crisis screenings, are the screening forms easy to identify/ access?								Click here to enter text.

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		Minim	num Standa	ard		Ouality	Review ◊		Page 17 of 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	IV. SERVICE DELIVERY & DOCUMENTATION (cont'd)								
	A) General (cont'd)								
Mental Health	3. If there are crisis screenings, does the screening form include the following: a) A clear description of the situation b) Safety issues are identified if present and a plan to address them c) If the situation is easily resolved, is there a description of resolution and a follow-up plan identified if appropriate.								Click here to enter text.
Mental Health	4. If a full screening is appropriate, there is a mental status exam, consultation w/ MD or psychiatrist, the level of care needed is identified, resources are explored, and resolution described with follow- up plan identified.								Click here to enter text.
Developmental Services	5. Division of Disability and Aging Services (DDSD) flexible family funding.								Click here to enter text.
Substance Abuse	6. Co-signature of Licensed Alcohol and Drug Counselor (LADC) or eligible MD when required. ◊								Click here to enter text.

		Minin	num Standa	ard		Quality	Review ◊		Page 18 of 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std.	Exceeds Std. (3)	N/A	Comments
	IV. SERVICE DELIVERY & DOCUMENTATION (cont'd)								
	A) General (cont'd)								
Substance Abuse	7. Use of seclusion or restraint is recorded and reported as a critical incident. ◊								Click here to enter text.
	B) Medical & Psychiatric Care								
Mental Health	1. If the child receives psycho-pharmacologic supports from the DA, the medications are documented with dosage, route and schedule. There is a list of medication changes, start dates and refills.								Click here to enter text.
Mental Health	2. Medication use or benefits are reflected as well as medical/psychiatric information changes.								Click here to enter text.
Mental Health	3. If medication management is provided by private provider, there is evidence of coordination and input in treatment planning.								Click here to enter text.

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IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (o)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	V. PERIODIC REVIEW & ASSESSMENT OF PROGRESS								
Mental Health	1. If client is receiving services through residential care, there must be ongoing DA participation in treatment and discharge planning.								Click here to enter text.
	VI. TRANSITION & DISCHARGE PLANNING								
All CIS Services	1. All children exiting Children's Integrated Services (CIS) services receive timely transition planning including a One Plan with steps and services.								Click here to enter text.
Early Intervention	2. Required documentation and copies of notification to local education agency (LEA) and the State early intervention office of child potentially eligible for Part B special education services, needs to be sent between 6 months and 90 days prior to child's 3rd birthday.								Click here to enter text.
Early Intervention	3. All children who are potentially eligible for Part B special education and exiting early intervention receive a timely transition conference not more than 9 months prior to a child's 3 rd birthday.								Click here to enter text.

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		Minim	num Standa	ard		Quality	Review ◊		1 age 20 01 21
IFS Quality Measure #	Standard/Guideline	Present (1)	Not Present (0)	N/A	Needs Attn. (1)	Meets Std. (2)	Exceeds Std. (3)	N/A	Comments
	VI. TRANSITION & DISCHARGE PLANNING (cont'd)								
Early Intervention	4. Transition planning and conference completed at least 90 days prior to a child turning three.								Click here to enter text.
Substance Abuse	5. A discharge summary is completed within 15 days following discharge date that is signed and dated by the counselor and includes required elements. ◊								Click here to enter text.
Substance Abuse	6. A written aftercare plan for planned discharges developed with the person served for all planned discharges or transitions from the program that is signed by the client or appropriate guardian and includes required elements. ◊								Click here to enter text.

Qualitative Information:

This file was exemplary in the following areas:
Click here to enter text.
Careful consideration needs to be paid to the following areas of this file:
Click here to enter text.
The following needs immediate attention:
The following needs infinediate attention:
Click here to enter text.